



FedEx Office Print Services

FedEx Office has connected over 1,900 locations, 20,000 professional and technology resources into a single, seamless network that will help support the demands of Kaiser Permanente. FedEx Office provides discounted pricing for print services including flyers, presentations, brochures, signage, direct mail, packaging and recycled stock. Free pick-up and delivery is included for orders within twenty-five miles of a FedEx Office location.

FedEx Office Ordering

FedEx Office offers the following options for ordering:

Online

Order online and pay with a credit card at <https://www.fedex.com/en-us/office/psg/kaiser.html>, using discount code **0000491387**.

FedEx Office Store

You can call, email or walk in to your local FedEx Office store using discount code **0000491387** to place an order with a credit card for payment. Frequent users may also set up an account by contacting kevin.kaiser@fedex.com. Lookup locations at <https://local.fedex.com>

FedEx Office Services include:

- Health Education tip sheets, pamphlets and brochures
- Open enrollment materials
- Training Manuals
- Presentations
- Facility Signage
- Nursing flyers and event signage
- Community newsletters, flyers and mailings
- Pack and ship solutions
- Distribution of documents to multiple locations



Frequently Asked Questions

Q: What is the National Account Program?

The FedEx Office National Account Program for Kaiser Permanente provides preferred pricing and discounts on print services nationwide. FedEx Office is the preferred supplier for print and related services for Kaiser Permanente with over 1,900 centers convenient to KP locations nationwide. FedEx Office provides discounted pricing for print services including flyers, presentations, brochures, signage, direct mail and packaging. Free delivery is included for orders within twenty-five miles of a FedEx Office

Q: Is there a phone number to contact FedEx Office Customer Service for questions regarding my order?

Please contact your local FedEx Office for questions regarding your order. Lookup locations at fedex.com/apps/ondemand/kaiser. You can also call 1.800.Go.FedEx (1.800.463.3339)

Q: What are your hours or operation?

FedEx Office operates on a 24/7 production schedule, but not all centers are open to the public 24/7. Please contact your local FedEx Office center directly for operating hours. Lookup locations at fedex.com/apps/ondemand/kaiser,

Q: Can I place an order and choose a site in another state to deliver my order?

Yes! When placing your order, you may search by zip code for a FedEx Office production location anywhere in the US. Kaiser Permanente enjoys free delivery within 25 miles of the FedEx Office location producing the order.

Q: Does FedEx Office offer free pickup and delivery service?

Yes, FedEx Office will pick up your files or hardcopies and deliver the finished product back to you. Delivery hours are Monday-Friday 9am-5pm. Special delivery/pickup times may be arranged in advance.

Q: How do I verify that my print order has been received by FedEx Office?

When you submit your order through OneLink or online, you will receive an email confirmation with the contact information for the FedEx Office center producing your order. You may contact the selected center with any questions or special instructions.

Q: How do I pay for FedEx Office Services?

Credit card payment is accepted for print services at your local FedEx Office center.